

WE'RE HIRING:


YMCA
EXETER

TENANCY SUPPORT OFFICER (Stage 3 & 4)





Help young people build skills, confidence, and a pathway to independent living.







ABOUT THE ROLE

-  Work alongside young people living in YMCA Exeter's supported housing as part of our Stage 3 & 4 team, helping them to sustain their tenancy, develop life skills, and prepare for independent living. You'll hold a caseload of residents, providing tailored support plans and practical guidance, while delivering a compassionate service that reflects the Christian ethos of YMCA Exeter.






KEY RESPONSIBILITIES

-  Support a case load of residents with benefits, budgeting, life skills and daily living
-  Deliver outreach support and connect residents with community groups and specialist services
-  Liaise with external agencies and provide advocacy where needed
-  Maintain accurate records, logs and reports

WHAT YOU'LL RECEIVE IN THIS ROLE

-  Health Cash Plan Scheme
-  The opportunity to work in a supportive team
-  Training and development opportunities
-  Full-time (37.5 hours per week), at £27,560 per annum

WHAT WE'RE LOOKING FOR

-  A caring, adaptable team player
-  Ability to build professional, supportive relationships
-  Strong, organisational and record-keeping skills
-  Confident working independently, including occasional evening working
-  A personal commitment to the Christian faith, actively supporting and living out the ethos of YMCA Exeter

APPLY TODAY AT WWW.YMCAEXETER.ORG.UK/JOBS

Email: HR@ymcaexeter.org.uk (no CVs please)

Closing Date: 9am on 3rd July 2026